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Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I changed to a competitor, when I could not get at&t to fix my service. I tried from May 2018 to August 2018. AT&T would try to reset it but that would not work, they sent out Techs, they changed the modem, that worked for about 2 weeks.

So for 4 months I had no line ( no phone 911 service, no alarm service).

When I changed, AT&T sent out a tech, That checked their lines and found the 4+ Months old problem. Why did they wait until I changed service providers?

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